

Electronic Acknowledgement Receipt

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Title of Invention:	Management of support center calls
First Named Inventor/Applicant Name:	Kimberly J. Hughes
Customer Number:	26502
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Document Number	Document Description	File Name	File Size(Bytes)	Multi Part /.zip	Pages (if appl.)
1	Information Disclosure Statement (IDS) Filed	END920030069US1_IDS.pdf	107059	no	4

Warnings:

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2	Foreign Reference	END920030069US1_PUPA_20000149174.pdf	579154	no	16
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Information:					
3	Foreign Reference	END920030069US1_PUPA_2002057801.pdf	678944	no	20
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